

Quality System Features and Benefits

- ISO-9001:2008 Registration assures a Quality System is established and maintained.
- Third party (Registrar) audits conducted every six months. Follow up on all findings done by Registrar during surveillance audits to ensure corrective actions.
- Monthly audits by department conducted using an Internal Audit System.
- Corrective and Preventive procedures for: returns, concerns, product/process nonconformances, and internal/external audits.
- Quality System includes Good Manufacturing Practices based on FDA Standards.
- Statutory and regulatory requirements to comply with FDA, TTB, EPA, OSHA and DOT regulations.
- Traceability and identification are requirements of TTB and ISO and are maintained through lot number and unique serial number on every case or package size.
- Packaging is tested to meet DOT regulations.
- Standard Operating Procedures and Quality Manual are documented and controlled through a document control system.
- Continuous improvement is addressed through our Total Quality Management Program "Visions" to address five major objective:
 - Customer Focus
 - Employee Development
 - Planning & Organization
 - Operational Focus
 - New Product Development
- Enterprise Resource Planning to effectively plan all the resources in the business enterprise and everyone working from one plan.
 - Accurate inventories
 - On time deliveries
 - Accurate Bill of Materials
 - Measure process performance
 - Organization
- Regular Management Review Meetings conducted weekly to ensure continuing stability, adequacy and effectiveness of the Quality System.
- Training programs for new employees:
 - Two-week hands-on orientation within each department of the company
 - Hand-on training
 - Standard Operating Procedure training
 - Problem solving five-day training course
 - Safety training